Automated Teller Machine (ATM) Services

Solicitation #91732

Issue Date: May 6, 2019

Due Date for Responses: May 28, 2019

Submit responses (e-mail or fax submittals are acceptable) to:

James Adelman, Assistant Director
Goods and Non-Technology Services
james.adelman@umuc.edu
Telephone No.: 301-985-7118
Facsimile No.: 301-985-7151

and

Robert Powell, Buyer II
Goods and Non-Technology Services
robert.powell@umuc.edu
Telephone No.: 301-985-7562
Facsimile No.: 301-985-7151

Effective July 1, 2019, UMUC will be renamed University of Maryland Global Campus. Any resulting contract and other documents after that date will reflect the name change.

All questions are to be submitted in writing solely to the above-mentioned persons no later than May 15, 2019 at 4:00 PM EDT. Responses may be submitted via hard copy, fax, or e-mail. Solicitation documents and details can be found at www.umuc.edu/procurement. It is the prospective proposer’s responsibility to monitor that site for updates and amendments.
1. BUSINESS NEED:

1.1 Purpose. University of Maryland University College (UMUC) seeks proposals from qualified firms, including independent Automated Teller Machine (ATM) deployers, to provide one (1) freestanding Automated Teller Machine (ATM) for UMUC’s Largo Academic Center (Academic Center) located at 1616 McCormick Drive in Largo, Maryland.

1.2 UMUC Background. Since 1947, UMUC has focused exclusively on the education and professional development needs of adult students, offering classes at times and locations convenient to students whose busy schedules require that they balance school with full-time jobs and full-time family or community responsibilities. UMUC has earned a worldwide reputation for excellence as a comprehensive virtual university and, through a combination of on-site and on-line learning formats, provides educational opportunities for lifelong learning to students in Maryland, as well as throughout the United States and around the world. UMUC serves its students through undergraduate and graduate degree and certificate programs, noncredit leadership development and customized programs.

For more information about UMUC visit http://www.umuc.edu/visitors/about/.

1.3 Academic Center at Largo, MD.

The Academic Center at Largo has the following characteristics:

a) The ATM location is at 1616 McCormick Drive, Largo, Maryland 20774.

b) The Academic Center is a modern facility with a full-service cafeteria, free parking, computer labs, an auditorium, and offices which house the Undergraduate School, the Graduate School, Financial Aid, and the Office of Enrollment Management as well as other services available for students, faculty, staff, and other business invitees.

c) The location is operating at full capacity with approximately 950 people (UMUC staff, students, and other business invitees) at this location which includes approximately 700 in the main building and approximately 250 at the Largo II location across the street.

d) Hours of operation are:

   8 a.m. to 7 p.m. EST, Monday through Thursday
   8 a.m. to 5 p.m. EST, Friday
   Closed Saturday & Sunday

1.4 Term of Contract. The initial term of the contract arising from this Solicitation shall commence on or around August 1, 2019, through June 30, 2021. There will be three (3) one (1)-year renewal options at the sole discretion of UMUC.
2. SCOPE OF WORK:

University of Maryland University College (UMUC) is seeking a qualified Contractor to provide
ATM services for the students, faculty, staff, and other business invitees at the Academic Center,
at no cost to UMUC.

UMUC shall provide all electricity to operate the ATM.

The Contractor shall:

A. Deliver and install the ATM on or after August 1, 2019 and is responsible for all
equipment, supplies and labor necessary for implementation. Delivery and installation
shall be coordinated with the Office of Facilities Management.

B. Provide monthly reports of the total volume of transactions, cash volume of
disbursements and the total time the ATM is available for service, including the time for
periodic settlements.

C. Charge a transaction fee not to exceed a commercially reasonable amount for ATM
transactions.

D. Be solely responsible for the daily operation, maintenance, connectivity, damage, loss,
theft, fraudulent malfunction and repair of the ATM.

E. Provide and/or advise to UMUC adequate ATM security methods to ensure ATM
security. This is including but not limited to: ATM card theft, ATM card skimming, card
jamming, card swapping, shoulder surfing, and vandalism.

F. Provide appropriately attired employees who are badged and readily identifiable as
Contractor employees when onsite.

G. Obtain all licenses and permits as required by State and local authorities, and observe all
applicable rules and regulations.

3. SOLICITATION RESPONSE REQUIREMENTS:

The following documentation shall be provided in the response:

3.1 Firm Profile and Experience.

A. Provide a brief history of the company with emphasis on the required functions
specified in the Scope of Work in Section 2 of this Solicitation.

1. Company name and number of years of experience in providing ATM
services;
2. Information regarding your leadership, designated UMUC account manager/executives(s), customer service team, number of employees full;
3. Your company’s office location and address and if available, your company’s website address.

B. Provide a minimum of three (3) client references (contact name, company name, email, and telephone number, including extension numbers). UMUC reserves the right to contact references not provided in the proposal.

3.2 Technical Approach. Proposers are to provide a detailed narrative of how their respective firms will meet the requirements for the proposed services, including their approach as it relates to the Scope of Work as set forth in Section 2 of this Solicitation and a description of the proposed ATM and its capabilities.

If appropriate, your response should include a recommendation for upgrading or replacing the current ATM and provide physical and logical preventive security measures to protect against fraudulent ATM activities. Additionally, the Proposer should address Payment Card Industry Data and Security Standards (“PCI-DSS”) compliance.

4. PRICING: Pricing Form (attached)

The Proposer shall provide a response that includes Proposer’s transaction fee or schedule of fees for ATM transactions.

5. CONTRACT:

The Contract for Services to be entered into as a result of this Solicitation shall be by and between the Contractor and the University in the form of a University Contract. A sample contract form is contained in this document. By submitting an offer, the Contractor warrants that they have reviewed the Contract and will execute a contract with these or similar terms and conditions upon request by UMUC.

6. SOLICITATION SCHEDULE:

Solicitation Issue Date: May 6, 2019
All Questions Submitted by: May 15, 2019 no later than 2:00 PM EDT
Proposal Due Date and Time: May 28, 2019 no later than 2:00 PM EDT
Anticipated Award Date: June 14, 2019
Anticipated Contract Start Date: August 1, 2019
7. **TERMINATION FOR CONVENIENCE:**

The University reserves the right to terminate this Solicitation, in whole or in part, at its convenience. The University will pay all reasonable costs incurred by the firm up to the date of termination. However, the firm shall not be reimbursed for any anticipatory profits which have not been earned up to the date of termination. The firm is solely responsible for the removal of the ATM and disconnection of all services.

8. **SERVICES MANAGEMENT:**

The UMUC Office of Procurement will be providing management services for this Contract.

9. **SUBMISSION AND EVALUATION OF THE RESPONSES:**

Proposals are to be provided to the Issuing Office in accordance with the Solicitation Schedule. Proposals that are submitted electronically must be attached to an e-mail in portable document format (.pdf). Hyperlinks to software products sent to UMUC’s Issuing Office that indicate that the Proposal is posted by the Proposer on an electronic site may be rejected or considered non-responsive if contract terms and conditions (i.e., a Click-Through Agreement) are required to be accepted by UMUC in order to download the Proposal. By providing the Proposal to UMUC electronically, the Proposer grants the University the unlimited right to generate additional electronic and/or paper copies for distribution solely for the purpose of evaluation and review.

Responses are to be provided by the due date noted above. Responses are to be submitted electronically to:

James Adelman, Assistant Director  
Goods and Non-Technology Services  
james.adelman@umuc.edu  
Telephone No.: 301-985-7118  
Facsimile No.: 301-985-7151

and

Robert Powell, Buyer II  
Goods and Non-Technology Services  
robert.powell@umuc.edu  
Telephone No.: 301-985-7562  
Facsimile No.: 301-985-7151

Responses must be submitted by an individual of the company who can bind the Firm to all contents of the response.

Responses will be evaluated for technical merit (how well the proposed services meet the needs
of UMUC) as well as price. The technical aspects of the response will weigh greater than the price (i.e., a vendor’s response evaluated to be more technically responsive even though it has a higher associated price, may be awarded the contract). The decision as to the “most advantageous” is solely at UMUC’s discretion. Multiple awards may result from this procurement.

UMUC reserves the right to reject in whole or in part, any and all proposals without liability and/or to accept any bid in the interest of the State of Maryland.

9. RESULTING CONTRACT, NON-DISCLOSURE AGREEMENT AND WORK PRODUCT:

A UMUC non-exclusive contract will be issued to the awarded vendor. By responding to this Solicitation, proposers are accepting that they will agree to execute the attached Agreement including mandatory Terms and Conditions for contract award. As part of the attached Agreement, the awarded vendors shall be entering into a Non-Disclosure Agreement with UMUC for confidentiality and protection of UMUC’s intellectual property. (Refer to Sections 6 and 7 of the Agreement). All work product and documentation shall be regarded as a work for hire and is the property of University of Maryland University College and may not be copied or reproduced without its expressed written permission.

Enclosures:

Solicitation Terms and Conditions
UMUC Automated Teller Machine Services Contract, Inclusive
PRICING FORM

Automated Teller Machine Services Solicitation #91732

Due Date: May 28, 2019, on or before 2:00 PM EDT

Firm/Contractor: __________________________________________________________

Responses must include all pricing/fees associated with providing the proposed services.

Pricing must include, but is not limited to, the following primary services:

Transaction Fees

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Transaction Fee(s) charged to customer</td>
<td></td>
</tr>
</tbody>
</table>
The Offeror represents, and it is a condition precedent to acceptance of this proposal, that the Offeror has not been a party to any agreement to submit a fixed or uniform price. Sign where applicable below.

A. INDIVIDUAL PRINCIPAL

In Presence of Witness: _____________________________

VENDOR NAME _____________________________
ADDRESS _____________________________
TELEPHONE NO. _____________________________
SIGNED _____________________________
PRINTED NAME _____________________________
TITLE: _____________________________

B. CO-PARTNERSHIP PRINCIPAL

(Name of Co - Partnership)
ADDRESS _____________________________

In Presence of Witness: _____________________________

TELEPHONE NO. _____________________________

Printed Name: _____________________________

BY _____________________________
(Partner)

Printed Name: _____________________________

BY _____________________________
(Partner)

C. CORPORATION

(Name of Corporation)
ADDRESS _____________________________

Attest: _____________________________

[Printed Name of Corporate (or Assistant Corporate) Secretary]

[Corporate (or Assistant Corporate) Secretary Signature for Identification]

BY: _____________________________

Signature of Officer and Title

Printed Name
DO NOT COMPLETE – THIS IS A SAMPLE ONLY.

UNIVERSITY OF MARYLAND UNIVERSITY COLLEGE
CONTRACT # 91732

ATM SERVICES

August 1, 2019

CONTRACTOR:
Federal Employer ID:
Address:

Contact Person:
Contact Phone:
Contact Fax:
Contact Email:

UMUC Ordering Office: Office of Procurement and Business Services
Contract Administrator: James Adelman, Assistant Director, Goods and Non-Technology Services
Coordinator Phone: (301) 985-7118
Coordinator Fax: (301) 985-7151
Coordinator Email: james.adelman@umuc.edu

UMUC Procurement Officer
James Adelman
Phone Number: (301) 985-7118
E-mail address: james.adelman@umuc.edu
THIS CONTRACT #91732 (“Contract” or “Agreement”) is made this ___ day of August, 2019, between the University of Maryland University College, a constituent institution of the University System of Maryland ("USM"), an agency of the State of Maryland, with offices at 3501 University Boulevard East, Adelphi, Maryland 20783, hereinafter referred to as ("UMUC" or “the University”) and _________________________ hereinafter referred to as “Contractor” or “Vendor” with principal offices located at _________________________________ (collectively, “the Parties”).

RECITALS

The University issued solicitation documents (Solicitation #91732) on May 8, 2019, as amended from time to time (“the Solicitation”), for automated teller machine (ATM) services. Contractor submitted technical and price proposals dated May 27, 2019, and accepted by the University (collectively, “the Proposal”) in response to the Solicitation, and the University subsequently selected the Contractor as an awardee of this non-exclusive Contract.

THE PARTIES AGREE AS FOLLOWS:

1. SCOPE, CONTRACT DOCUMENTS, AND TERM

1.1 Contractor shall provide automated teller machine services (“the Services”), as needed by UMUC’s Office of Procurement, in accordance with the terms and conditions of this Contract.

1.2 This Contract consists of multiple documents as follows in order of precedence:
   - This Contract Form (pages 1 through _ ); and any Amendments;
   - The Solicitation #91732 and all amendments to the Solicitation;
   - Exhibit A: Contractor’s Proposal dated May ___, 2019;
   - Attachment A: Contract Affidavit; and,
   - Statements of work, if any, issued from time to time, pursuant to this Contract (each of which is incorporated in this Contract whether or not physically attached hereto).

1.3 The initial term of this Contract shall commence on or around August 1, 2019, and conclude June 30, 2021. There will be three (3) one (1)-year renewal options at the sole discretion of UMUC.

2. PROFESSIONAL SERVICES

2.1 The Contractor shall perform the Services as described in Exhibit A to this Agreement. Services shall be performed in accordance with the schedule included in Exhibit A, or, if no such schedule is included, in accordance with a schedule agreed upon in writing by the Parties at a future date and adopted as an amendment to Exhibit A. The Contractor shall
perform the Services as expeditiously as is consistent with good professional skill and care and the orderly progress of the Contract.

2.2 The UMUC Office of Procurement will designate a staff member to act as coordinator (“Project Coordinator”) between UMUC and the Contractor. Throughout the period of the Contract, copies of all correspondence, work products, specifications, estimates and other materials prepared by the Contractor should be directed to the Project Coordinator and also to any other UMUC personnel designated by the Project Coordinator. Direct contact or communication by the Contractor with other UMUC offices or any other entity concerning the Project shall be made only with the prior knowledge and concurrence of the Project Coordinator.

2.3 The account manager/executive for the Contract shall be the same person identified in the Contractor's submittal responding to UMUC's solicitation unless (a) a change is requested by the Contractor and approved in writing by the Project Coordinator; or (b) a change is requested in writing by the Project Coordinator for good cause, in which case the Contractor shall make an appropriate substitution, subject to UMUC's approval, and notify UMUC in writing. Major changes in the Contractor's organization or personnel (other than the Contractor’s Team) shall be reported to UMUC in writing as they occur.

2.4 All terms and conditions of UMUC's solicitation, and any amendments thereto, are made a part of this Agreement unless expressly contradicted by a term or condition of this Agreement. Proposals or suggestions of the Contractor for changes in the solicitation or the terms and conditions of the contract are not binding upon UMUC and are not a part of this Agreement unless set forth in an amendment of the solicitation or in this Agreement and agreed to in writing by UMUC.

3. FEES

The Contractor’s fees shall not exceed fee(s) set forth in the Contract per the Contractor’s proposal, attached hereto as Exhibit A of this contract. There is no guarantee of the number of ATM transactions under the agreement.

4. WORK PRODUCT

The Contractor shall provide monthly reports of the total volume of transactions and the total time the ATM is available for service, including the time for periodic settlements. These reports shall be sent to the University’s Contract Administrator.

5. EVALUATION AND ACCEPTANCE PROCEDURE

5.1 Upon delivery and installation of the ATM, Contractor will demonstrate to UMUC that the deliverable has been completed or has occurred and will provide UMUC with written notice of the same.
5.2 Within the time period specified in the Contract including any Contract Amendments, or if not specified, then within thirty (30) business days of receipt by UMUC of a scheduled report and payment from the Contractor, UMUC shall determine whether such deliverable Materially Conforms to the specifications defined in the Contract. As used herein, the term "Materially Conforms" means that the deliverable materially conforms to the specifications, then UMUC will provide written confirmation to Contractor that the deliverable is accepted.

5.3 If the deliverable does not materially conform, UMUC shall immediately provide the Contractor with a written list of deficiencies. Contractor, at no additional cost to UMUC, shall thereafter make all appropriate and necessary fixes to the deliverable and return it to UMUC within the time period specified, or if not specified, then within ten (10) business days for further testing by UMUC. If the deliverable again fails to Materially Conform then this same process will be repeated one more time. If the deliverable fails to Materially Conform to the specifications after delivery for the second time then UMUC may, at its sole discretion, (a) further extend the timeframe for cure and (b) extend the warranty period, if applicable, or (c) begin the termination process as defined in Section 9.1 of this Contract. If UMUC does not elect to terminate this Contract after the second failure, it has not automatically waived its right to do so following any additional failed attempt at correction by Contractor to which the parties may agree.

5.4 If the Contractor fails to meet the Service required at any other periods of time as mutually agreed to, UMUC may declare the Contract in material breach and begin the termination process as defined in Section 11.1 of this Contract.

6. INTELLECTUAL PROPERTY

6.1 Neither Party may use the other Party’s name, trademarks or other proprietary identifying symbols without the prior written approval of the other Party.

6.2 Contractor agrees to defend upon request and indemnify and hold harmless UMUC, its officers, agents and employees with respect to any claim, action, cost or judgment for patent infringement, or trademark or copyright violation arising out of purchase or use of materials, software, supplies, equipment or services under this Contract.

7. CONFIDENTIAL INFORMATION

7.1 Contractor acknowledges and understands that in connection with this Contract, the performance of the Services and otherwise, Contractor has had or shall have access to, has obtained or shall obtain, or has been or shall be given UMUC’s Confidential Information (as defined herein). For purposes of this Contract, “Confidential Information” means all information provided by the University to Contractor including, without limitation, information concerning the University’s business strategies, political and legislative affairs, students, employees, vendors, contractors, student records, customer lists, finances, properties, methods of operation, computer and
telecommunications systems, and software and documentation. Confidential Information includes information in any and all formats and media including, without limitation oral, and includes the originals and any and all copies and derivatives of such information.

7.2 Contractor shall use the Confidential Information only if and when required for the performance of the Services, and for no other purpose whatsoever, and only by Contractor employees engaged in that performance.

7.3 Contractor shall not, in any manner whatsoever, disclose to, permit access to, or allow use of Confidential Information by any person or entity except as specifically permitted or required under this Contract.

7.4 Contractor acknowledges and understands that UMUC is required to protect certain Confidential Information from disclosure under applicable law including, but not limited to, the Family Educational Rights and Privacy Act (“FERPA”), the Gramm Leach Bliley Act (“GLBA”), or the Maryland Public Information Act (“PIA”) including regulations promulgated thereunder, as the laws and regulations may be amended from time to time (collectively, “the Privacy Laws”). The Confidential Information that is protected under FERPA was provided to the Contractor as it is handling an institution service or function that would ordinarily be performed by UMUC’s employees. The Contractor agrees that it shall be obligated to protect the Confidential Information in its possession or control in accordance with the Privacy Laws to the same extent as UMUC would be obligated if the Confidential Information was in the possession or control of UMUC. The Contractor further agrees that it is subject to the requirements governing the use and re-disclosure of personally identifiable information from education records as provided in FERPA.

7.5 Contractor may disclose Confidential Information as required by legal process. If Contractor is required by legal process to disclose Confidential Information, Contractor shall immediately notify the University, and before disclosing such information shall allow UMUC reasonable time to take appropriate legal action to prevent disclosure of the Confidential Information.

7.6 Contractor’s obligations with respect to Confidential Information shall survive the expiration or the termination of this Contract.

7.7 Contractor acknowledges that Contractor’s failure to comply fully with the restrictions placed upon use, disclosure and access to Confidential Information may cause the University grievous irreparable harm and injury. Therefore, any failure to comply with the requirements of this Article 7 shall be a material breach of this Contract.

7.8 Contractor agrees and acknowledges that it is not the custodian of any Confidential Information that may be in Contractor’s possession or control. Contractor shall forward any request for disclosure of Confidential Information to:
7.9 Except to the extent otherwise required by applicable law or professional standards, the obligations under this section do not apply to information that (a) is or becomes generally known to the public, other than as a result of disclosure by Contractor, (b) had been previously possessed by Contractor without restriction against disclosure at the time of receipt by Contractor, (c) was independently developed by Contractor without violation of this Contract, or (d) Contractor and UMUC agree in writing to disclose. Contractor shall be deemed to have met its nondisclosure obligations under this section as long as it exercises the same level of care to protect the Confidential Information as it exercises to protect its own confidential information, except to the extent that applicable law or professional standards impose a higher requirement.

7.10 All Confidential Information received by Contractor shall be returned to UMUC or destroyed upon completion or termination of this Contract.

8. RELATIONSHIP OF THE PARTIES

8.1 Nothing in this Contract shall be construed to establish a relationship of servant, employee, partnership, association, or joint venture between the Parties. Neither Party shall bind or attempt to bind the other to any contract, warranty, covenant or undertaking of any nature whatsoever unless previously specifically authorized in writing in each instance.

8.2 It is understood and agreed that Contractor is an independent contractor of the University, and not an employee. Except as set forth in this Contract, UMUC will not withhold income taxes, social security or any other sums from the payments made to Contractor hereunder. All employees or contractors of Contractor shall in no way be considered employees of UMUC, but rather they shall be employees or contractors of Contractor, and Contractor shall bear full responsibility for compensating those persons and for the performance of the Services by way of them.

8.3 Each Party reserves the right to review all press releases or other public communications of the other Party that may affect the Party’s public image, programs or operations.

8.4 This Agreement is non-exclusive. UMUC reserves the right to arrange for the Services provided hereunder from any other Party.

9. DISTRIBUTION OF RISK

9.1 Contractor shall maintain in full force and effect adequate insurance coverage to protect against the risks associated with the performance of Services under this Contract. Contractor shall also maintain in full force and effect workers’ compensation insurance as
required by the laws of the jurisdiction where the Services are performed. Upon request, Contractor shall provide the University with evidence of such insurance.

9.2 Contractor shall indemnify and hold harmless UMUC and the State of Maryland, their officers, employees, and agents, from any and all costs (including, without limitation, reasonable attorneys’ costs and cost of suit), liabilities, claims, or demands arising out of or related to Contractor’s performance under this Contract. UMUC agrees to notify Contractor promptly of any known liabilities, claims, or demands against UMUC for which Contractor is responsible hereunder, and Contractor agrees to, at UMUC’s request, defend UMUC or settle any such liabilities, claims, or demands.

9.3 Neither Party shall be liable to the other for indirect, consequential, incidental, punitive, exemplary, nor special damages, or losses including, without limitation, lost profits and opportunity costs.

10. GENERAL TERMS AND CONDITIONS

10.1 Termination for Default. If the Contractor fails to fulfill its obligation under this Contract properly and on time, or otherwise violates any provision of the Contract, UMUC may terminate the Contract by written notice to the Contractor. The notice shall specify the acts or omissions relied upon as cause for termination. UMUC will provide Contractor a reasonable opportunity, not to exceed 10 business days, to cure the act or omission, provided such opportunity to cure does not extend the deadline for any deliverables and does not cause the University further damage. All finished or unfinished work provided by the Contractor, to which UMUC is entitled pursuant to this Contract shall become the University's property. UMUC shall pay the Contractor fair and equitable compensation for satisfactory performance prior to receipt of notice of termination, less the amount of damages caused by Contractor's breach. If the damages are more than the compensation payable to the Contractor, the Contractor will remain liable after termination and UMUC can affirmatively collect damages. Termination hereunder, including the determination of the rights and obligations of the Parties, shall be governed by the provisions of USM Procurement Policies and Procedures.

10.2 Termination for Convenience. The performance of work under this Contract may be terminated by the University in accordance with this clause in whole, or from time to time in part, whenever the University shall determine that such termination is in the best interest of the University. The University will pay all reasonable costs associated with this Contract that the Contractor has incurred up to the date of termination and all reasonable costs associated with termination of the Contract. However, the Contractor shall not be reimbursed for any anticipatory profits that have not been earned up to the date of termination. Termination hereunder, including the determination of the rights and obligations of the Parties, shall be governed by the provisions of the USM Procurement Policies and Procedures.

10.3 Delays and Extension of Time. The Contractor agrees to prosecute the work continuously and diligently and no charges or claims for damages shall be made by it for
any delays or hindrances from any cause whatsoever during the progress of any portion of the work specified in this Contract. Time extensions will be granted only for excusable delays that arise from unforeseeable causes beyond the control and without the fault or negligence of the Contractor including, but not restricted to, acts of God, acts of public enemy, acts of the State in either its sovereign or contractual capacity, acts of another Contractor in the performance of a contract with the State or UMUC, changes in law or regulation, action by government or other competent authority, fires, earthquakes, floods, epidemics, quarantine restrictions, strikes, freight embargoes, malicious or criminal acts of third parties, or delays of subcontractors or suppliers arising from unforeseeable causes beyond the control and without the fault or negligence of either the Contractor or the subcontractors or suppliers.

10.4 Suspension of Work. The Procurement Officer unilaterally may order the Contractor, in writing, to suspend, delay, or interrupt all or any part of its performance for such period of time as the Procurement Officer may determine to be appropriate for the convenience of the University.

10.5 Subcontracting and Assignment.

10.5.1 The Contractor may not subcontract any portion of the Services provided under this Contract without obtaining the prior written approval of UMUC nor may the Contractor assign this Contract or any of its rights or obligations hereunder, without the prior written approval of UMUC. UMUC shall not be responsible for the fulfillment of the Contractor’s obligations to subcontractors. Any such subcontract shall be subject to the terms and conditions that UMUC deems necessary to protect its interests. Contractor shall remain responsible for performance of all Services under this Contract, and shall be subject to liability to the University for acts and omissions of subcontractors.

10.5.2 Neither Party may assign this Contract without the prior written consent of the other Party, which consent shall not be unreasonably withheld, except that Contractor may assign this Contract to any parent, subsidiary, affiliate or purchaser of all or substantially all its assets with notice to UMUC. Contractor may designate a third party to receive payment without the University’s prior written consent unless in conflict with Maryland or federal law, but shall provide the University with notification thereof.

10.6 Maryland Law Prevails. The laws of the State of Maryland shall govern the interpretation and enforcement of this Contract.

10.7 Contract Integration and Modification. This Contract and the documents incorporated herein form the entire agreement of the Parties with respect to the subject matter of this procurement, and supersede all prior negotiations, agreements and understandings with respect thereto. This Contract may be amended with the written consent of both Parties. Amendments may not significantly change the scope of the Contract.
10.8 **No Third-Party Beneficiaries.** This Agreement is only for the benefit of the undersigned Parties and their permitted successors and assigns. No one shall be deemed to be a third-party beneficiary of this Agreement.

10.9 **Notices.** Notices under this Contract will be written and will be considered effective upon personal delivery to the person addressed or five (5) calendar days after deposit in any U.S. mailbox, first class (registered or certified) and addressed to the other Party as follows:

For the University:

University of Maryland University College  
Procurement Department  
Attn: Procurement Officer  
3501 University Boulevard East  
Adelphi, MD 20783-8044

For the Contractor:

________________________________________________________________________________________
________________________________________________________________________________________
________________________________________________________________________________________

10.10 **Disputes.** This Contract shall be subject to the USM Procurement Policies and Procedures. Pending resolution of a claim, the Contractor shall proceed diligently with the performance of the Contract in accordance with the Procurement Officer's decision.

10.11 **Retention of Records.** Contractor shall retain and maintain all records and documents relating to this Contract for five (5) years after final payment by the State and will make them available for inspection and audit by authorized representatives of the State, including the Procurement Officer or designee, at all reasonable times and at no cost to UMUC. These documents may include, but are not limited to, correspondence, the original signed consent form, background search results, W2s, paystubs, employment verification documents, and official transcripts.

10.12 **Non-Hiring of Employees.** No employee of the State of Maryland or any unit thereof, whose duties as such employee include matters relating to or affecting the subject matter of this Contract, shall, while so employed, become or be an employee of the Party or Parties hereby contracting with the State of Maryland or any unit thereof.

10.13 **Non-Discrimination in Employment.** The Contractor agrees: (a) not to discriminate in any manner against an employee or applicant for employment because of race, color, religion, creed, age, sex, marital status, national origin, ancestry, or physical or mental disability unrelated in nature and extent so as reasonably to preclude the performance of such employment; (b) to include a provision similar to that contained in subsection (a), above, in any subcontract except a subcontract for standard commercial supplies or raw
materials; and (c) to post and to cause subcontractors to post in conspicuous places available to employees and applicants for employment, notices setting forth the substance of this clause.

10.14 **Contingent Fee Prohibition.** The Contractor warrants that it has not employed or retained any person, partnership, corporation, or other entity, other than a *bona fide* employee or agent working for the Contractor, to solicit or secure this Contract, and that it has not paid or agreed to pay any person, partnership, corporation, or other entity, other than a *bona fide* employee or agent, any fee or any other consideration contingent on the making of this Contract.

10.15 **Financial Disclosure.** The Contractor shall comply with the provisions of Section 13-221 of the State Finance and Procurement Article of the Annotated Code of Maryland, which requires that every business that enters into contracts, leases, or other agreements with the State of Maryland or its agencies during a calendar year under which the business is to receive in the aggregate $100,000 or more, shall, within 30 days of the time when the aggregate value of these contracts, leases or other agreements reaches $100,000, file with the Secretary of State of Maryland certain specified information to include disclosure of beneficial ownership of the business.

10.16 **Political Contribution Disclosure.** Contractor shall comply with Election Law Article Sections 14-101 through 14-108 of the Annotated Code of Maryland, which requires that every person making contracts with one or more governmental entities during any 12-month period of time involving cumulative consideration in the aggregate of $100,000 or more to file with the State Board of Elections a statement disclosing certain campaign or election contributions.

10.17 **Anti-Bribery.** The Contractor warrants that neither it nor any of its officers, directors or partners, nor any employees who are directly involved in obtaining or performing contracts with any public body has been convicted of bribery, attempted bribery or conspiracy to bribe under the laws of any state or the federal government.

10.18 **Ethics.** This Contract is cancelable in the event of a violation of the Maryland Public Ethics Law by the Contractor or any UMUC employee in connection with this procurement.

10.19 **Compliance with Laws.** The Contractor hereby represents and warrants that:

10.19.1 It is qualified to do business in the State of Maryland and that it will take such action as, from time to time hereafter, may be necessary to remain so qualified;

10.19.2 It is not in arrears with respect to the payment of any monies due and owing the State of Maryland, or any department or unit thereof including, but not limited to, the payment of taxes and employee benefits, and that it shall not become so in arrears during the term of this Contract;
10.19.3 It shall comply with all federal, State, and local laws, regulations, and ordinances applicable to its activities and obligations under this Contract; and

10.19.4 It shall obtain, at its expense, all licenses, permits, insurance, and governmental approvals, if any, necessary to the performance of its obligations under this Contract.

10.20 **Indemnification.** UMUC shall not assume any obligation to indemnify, hold harmless, or pay attorneys’ fees that may arise from or in any way be associated with the performance or operation of this Contract.

10.21 **Multi-Year Contracts Contingent Upon Appropriations.** If the General Assembly fails to appropriate funds or if funds are not otherwise made available for continued performance for any fiscal period of this Contract succeeding the first fiscal period, this Contract shall be canceled automatically as of the beginning of the fiscal year for which funds were not appropriated or otherwise made available; provided, however, that this will not affect either the University's rights or the Contractor's rights under any termination clause in this Contract. The effect of termination of the Contract hereunder will be to discharge both the Contractor and the University from future performance of the Contract, but not from their rights and obligations existing at the time of termination.

The Contractor shall be reimbursed for the reasonable value of any non-recurring costs incurred, but not amortized in the price of the Contract. The University shall notify the Contractor as soon as it has knowledge that funds may not be available for the continuation of this Contract for each succeeding fiscal period beyond the first.

10.22 **Pre-Existing Regulations.** In accordance with the provisions of Section 11-206 of the State Finance and Procurement Article, Annotated Code of Maryland, the regulations set forth in USM Procurement Policies and Procedures in effect on the date of execution of this Contract are applicable to this Contract.

10.23 **Insurance.**

10.23.1 The Contractor shall secure, and shall require that subcontractors secure, pay the premiums for and keep in force until the expiration of this contract, and any renewal thereof, adequate insurance as provided below, such insurance to specifically include liability assumed by the Contractor under this Contract, inclusive of the requirements in the solicitation documents:

Commercial General Liability Insurance including all extensions-
- Not less than $1,000,000 each occurrence;
- Not less than $1,000,000 personal injury;
- Not less than $2,000,000 products/completed operations aggregate; and
- Not less than $2,000,000 general aggregate.

Workers’ compensation per statutory requirements.

Fiduciary Bonding of Workers with access to cash and/or credit card information.
10.23.2 The Contractor shall provide to the Procurement Officer a certificate of insurance including evidence of the required limits at the execution hereof, and annually thereafter. All insurance certificates provided to the University for general and/or excess liability protection, bodily injury or property damage and fiduciary Bonding must specifically name on its face the University as an additional insured as respects to operations under the contract and premises occupied by the Contractor provided, however, with respect to the Contractor’s liability for bodily injury or property damages above, such insurance shall cover and not exclude Contractor’s liability for injury to the property of the University and to the persons or property of employees, students, faculty members, agents, officers, regents, invitees or guests of the University.

10.23.3 Notices of policy changes shall be furnished to the Procurement Officer. All required insurance coverages must be acquired from insurers allowed to do business in the State of Maryland. The insurers must have a policy holder’s rating of “A-“or better.

11. Payment Card Industry Data and Security Standards (“PCI-DSS”)

The Contractor acknowledges that it must comply with the requirements of the applicable version of the Payment Card Industry Data and Security Standards (“PCI-DSS”) in fulfilling its obligations herein, to the extent that it engages in the collection, transmission, storage or other processing of Cardholder Data. Contractor consents and agrees to provide UMUC with the confirmation of PCI-DSS compliance on an annual basis or upon request.

IN WITNESS WHEREOF, the Parties, by their authorized representatives have executed this Contract.

UNIVERSITY OF MARYLAND
UNIVERSITY COLLEGE

By: ___________________________    By: ___________________________
Name: ________________________    Name: _________________________
Title: _________________________    Title: _________________________
Date: _________________________    Date: _________________________

University of Maryland University College Solicitation 91732-ATM Services
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EXHIBIT A

This Exhibit A to THIS CONTRACT #91732 is made this day of , 2019, between the University of Maryland University College, a constituent institution of the University System of Maryland ("USM"), an agency of the State of Maryland, with offices at 3501 University Boulevard East, Adelphi, Maryland 20783, hereinafter referred to as ("UMUC" or “the University”) and _________________________ hereinafter referred to as “Contractor” or “Vendor” with principal offices located at _________________________________ (collectively, “the Parties”).

Statement of Work:

Exhibit A:

ATTACHMENT A

CONTRACT AFFIDAVIT

(This affidavit is a mandatory contract addendum in accordance with USM Procurement Policies and Procedures, but it is only required from the successful Contractor.)

A. AUTHORIZED REPRESENTATIVE

I HEREBY AFFIRM THAT:
I am the (title) ________________________________ and the duly authorized representative of (business) ___________________________________________ and that I possess the legal authority to make this Affidavit on behalf of myself and the contractor for which I am acting.

B. CERTIFICATION OF CORPORATION REGISTRATION AND TAX PAYMENT

I FURTHER AFFIRM THAT:

(1) The business named above is a (domestic____) (foreign____) [check one] corporation registered in accordance with the Corporations and Associations Article, Annotated Code of Maryland, and that it is in good standing and has filed all its annual reports, together with filing fees, with the Maryland State Department of Assessments and Taxation, and that the name and address of its resident agent filed with the State Department of Assessments and Taxation is:

Name: ____________________________________________________________

Address: __________________________________________________________

(2) Except as validly contested, the Contractor has paid, or has arranged for payment of, all taxes due the State of Maryland and has filed all required returns and reports with the Comptroller of the Treasury, the State Department of Assessments and Taxation, and the Employment Security Administration, as applicable, and will have paid all withholding taxes due to the State of Maryland prior to final settlement.

C. CERTIFICATION REGARDING INVESTMENTS IN IRAN

(1) The undersigned bidder or offeror certifies that, in accordance with State Finance & Procurement Article, §17-705:

(i) it is not identified on the list created by the Board of Public Works as a person engaging in investment activities in Iran as described in §17-702 of State Finance & Procurement; and

(ii) it is not engaging in investment activities in Iran as described in State Finance & Procurement Article, §17-702.

(2) The undersigned bidder or offeror is unable to make the above certification regarding its investment activities in Iran due to the following activities:
D. CERTAIN AFFIRMATIONS VALID

I FURTHER AFFIRM THAT:
To the best of my knowledge, information, and belief, each of the affirmations, certifications, or acknowledgments contained in that certain Proposal Affidavit dated ______________, 20__, and executed by me for the purpose of obtaining the contract to which this Exhibit is attached remains true and correct in all respects as if made as of the date of this Contract Affidavit and as if fully set forth herein.

I DO SOLEMNLY DECLARE AND AFFIRM UNDER THE PENALTIES OF PERJURY THAT THE CONTENTS OF THIS AFFIDAVIT ARE TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE, INFORMATION, AND BELIEF.

Date: ________________ By: __________________________________________________________